

November 5, 2025

## Letter of Volatility

To Whom It May Concern:

Thank you for requesting a letter of volatility for GPO Display's DK-series 4K/Ultra-HD Monitors. We take security very seriously and are glad to share the volatility information of our products with you. Please note that the following information may be requested in a standard letter of volatility format by calling our head office at 510-659-9855 and dialing ext. 1 for Sales.

Model #'s **DK32N, DK40N, DK43N, DK49N, DK55N, DK65N, DK75N, DK86N, and DK98N** contain the following memory devices:

### ***Volatile Memory***

#### DDR

- **Size:** 2G Byte
- **User modifiable? (Y/N):** No
- **Function:** System RAM (Scaler on-chip memory)
- **Process to Sanitize:** Lost when power is removed

### ***Non-Volatile Memory***

#### EEPROM

- **Size:** 256 bytes
- **User modifiable? (Y/N):** No
- **Function:** EDID
- **Process to Sanitize:** ROM Eraser

#### Serial Flash

- **Size:** 2MB
- **User modifiable? (Y/N):** No
- **Function:** Program Flash
- **Process to Sanitize:** ROM Eraser

### ***Media***

These displays contain no media playback or media storage devices.

### ***Wireless***

These displays feature no wireless connectivity (no Wi-Fi, Bluetooth, RF/NFC).

Further information on this product is available upon request.

Thank You,

GPO Display Engineering Team

***Visual solutions created for you.***