

November 5, 2025

Letter of Volatility

To Whom It May Concern:

Thank you for requesting a letter of volatility for GPO Display's 40", 49", and 75" Commercial 4K Projected Capacitive (PCAP) Touch Screen displays, **TS40KP10**, **TS49KP10**, and **TS75KP10**, respectively. We take security very seriously and are glad to share the volatility information of our products with you. Please note that the following information may be requested in a standard letter of volatility format by calling our head office at 510-659-9855 and dialing ext. 2 for Sales. The **TS40KP10**, **TS49KP10**, and **TS75KP10** contain the following memory devices:

Volatile Memory

DDR

- **Size:** 2G Byte
- **User modifiable? (Y/N):** No
- **Function:** System RAM (Scaler on-chip memory)
- **Process to Sanitize:** Lost when power is removed

Non-Volatile Memory

EEPROM

- **Size:** 256 bytes
- **User modifiable? (Y/N):** No
- **Function:** EDID
- **Process to Sanitize:** ROM Eraser

Serial Flash (Display)

- **Size:** 2MB
- **User modifiable? (Y/N):** No
- **Function:** Program Flash
- **Process to Sanitize:** ROM Eraser

Media

These displays contain no media playback or media storage devices.

Wireless

These displays feature no wireless connectivity (no Wi-Fi, Bluetooth, RF/NFC).

Further information on this product is available on request.

Thank You,

GPO Display Engineering Team

Visual solutions created for you.